PIIAC'S LEARNING TRACKS

ACCREDITED CUSTOMER SERVICE REPRESENTATIVE (ACSR)

STEP ONE:

ACSR 321: BECOMING A SUCCESSFUL CSR

ACSR 322: ADDRESSING COVERAGE INQUIRIES

ETHICS 311: ETHICAL DECISION MAKING IN RISK AND INSURANCE

STEP TWO:

M-AB 123: UNDERSTANDING SUPPLEMENTAL PERSONAL LINES

M-AB 132: UNDERSTANDING P&C RATEMAKING AND PRICING

M-AB 133: EXCELLING AT ACCOUNT MANAGEMENT

33 TOTAL CE CREDITS

EXAM REQUIRED, INCLUDED IN LEARNING TRACK PRICING

BENEFITS

- Discounts with your PIIAC membership
- ALL courses include CE credit
- All courses count toward a designation and have pathways to other designations, making this a foundation for many different building blocks.
- No annual fees or future exams for this designation.
- Only 3 - 5 months to complete

RETAIL COST: $1,193 **PIIAC MEMBER COST: $900**

SIGN UP NOW

contact PIIAC for more information

303-512-0627 www.piiac.com info@piiac.com